

Gravity ERP- Tailored for Coffee Businesses.

Our comprehensive business management solution offers One single place for Suppliers Management, Inventory, Logistics, Storage, Payments and Technical Services.

It also handles payment processing seamlessly. With automated features, the system issues invoices based on the selected business models and efficiently manages technical services.

One of the **key capabilities** of our solution is **tracking coffee brands and blends** received by customers, ensuring they get the quantity they are entitled to. It also converts green beans origins and blends into final products and can transform one product into another while adjusting the pricing accordingly. The system synchronizes data exchange with your CRM application.

Customers may manage their accounts through an app. The interface is adaptable to meet the specific needs of each customer, and we provide ongoing support throughout the product lifecycle.

In terms of transaction management, our solution allows you to create and manage quotes, process and track orders, monitor transaction status, and update price lists.

For **payment management**, it generates and manages invoices, processes payments, and tracks overdue payments. When it comes to coffee beans management, the system monitors inventory levels, manages raw material orders, and updates price lists.

Customer management is another strong suit of our solution. It enables you to create and maintain customer profiles, foster customer relationships, and offer robust customer support. Integration with other systems is seamless, and the solution includes apps for drivers, technicians, and end-user customers.

Gravity ERP can integrate and synchronize data with our Telemetry system and our B2B e-commerce platform.

Gravity ERP: Tailored for the Coffee Industry

Gravity ERP was developed by Shani Shenhav Group for their Roastery and Office Coffee Services companies. It has been customized to meet the unique needs of a scalable coffee business. With over 3 decades of experience, Shani Shenhav Group is now extending their expertise to support other coffee companies.

